NETWORK PERFORMANCE **AS A SERVICE**

A Texas MSP wanted to improve network performance and user QoE for a law firm client by adopting a low-cost web-based solution
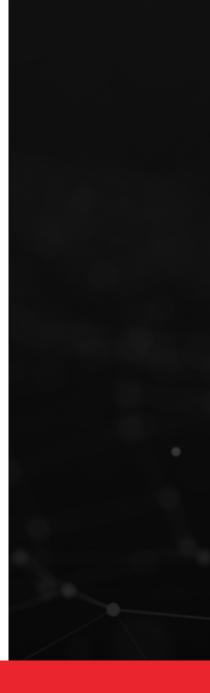
THE CUSTOMER

A Texas based regional law firm wanted to improve network performance and visibility.

THE CHALLENGE

The changing environment to remote workers has made it difficult to track usage, adapt to a huge increase in VPN access, plan for growth and changing network dynamics while maintaining excellent network performance.

The Enterprise needed the ability to monitor network data and generate alarms in real-time across a network with increased VPN remote access to ensure work-from-home clients were receiving the same network Quality of Service as if they were in the office.

The network management team was in need of a high availability, carrier grade solution to provide better insight into the overall network and element performance. The operator wanted an economical solution that was easily implemented with little hardware required and preferably a cloud-based solution to be future-proof.

THE ANSWER

Cirries Network Performance as a Service (NPaaS) only requires an out-of-the-box-ready to install appliance connected to the network and the cloud to collect all network data allowing the MSP to discover and analyze network anomalies whether caused by hardware degradation, software glitches, traffic spikes or security breach.

NPaaS provides historical data analysis but also performs predictive analysis on the data giving insight on traffic capacity and evolution allowing for efficient network planning.

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BENEFITS FOR THIS LEGAL FIRM CLIENT

Affordable - Cloud-based solution allows for easy monthly payments and a choice of provided all-inclusive server, your own server or VM.

Auto-discovery - of network elements.

Troubleshooting Workflows - triggered by an alarm, automatically determine the probable cause and present possible solutions to you eliminating most of the manual work.

Trends - Track overall performance and maintain visibility into the network, routers, under-performing components, firewalls, switches and more. Then proactively identify network bottlenecks and adjust infrastructure strategies to provide the ultimate network performance.

Tracks - Network congestion, latency, jitter and packet loss, hardware and software failures, application performance, top application usage, video QoE, User Identity, top individual users and more.

Improves Network Efficiency - Identifies spikes in traffic patterns by building a Time Series Model for inbound traffic based on overall flow, size/volume, and Application Layer traffic statistics then continuously compares it to real-time traffic.

As enterprise packet networks become larger, more complex, carrying higher traffic loads, they need a next generation tool to ensure a high quality customer/employee experience when utilizing any of the enterprises digital resources; applications/servers. This tool is essential for traffic planning, network monitoring and troubleshooting network issues.

Cirries Network Performance Solution

Are you ready to achieve network excellence?
Contact InNet today a 972-624-2222
or via email at: info@innetworktech.com

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